



LETA ADVISORY / FREE TRAINING RESOURCE

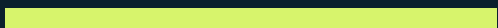
ISO and Food Safety Systems for Food Operations

High-level training pack for UAE food manufacturing, distribution, catering and cold-chain teams

RELEVANT FRAMEWORKS	DESIGNED FOR
ISO 9001 ISO 22000 HACCP principles	Food-safety teams, operations, warehouse, procurement, quality, maintenance and supervisors

CONSULTANCY AND TRAINING SUPPORT ONLY

LETA does not issue ISO certificates. An independent certification body conducts certification audits and makes certificate decisions.



01 Learning purpose

Use this pack for a 45-60 minute management or team discussion. It explains management-system thinking through familiar operational situations. It does not reproduce ISO clauses, replace the authorised standard, provide legal advice or determine conformity.

Learning objectives

- + Understand how prerequisite programmes support hazard control.
- + Link monitoring results to release, escalation and corrective action.
- + Protect traceability through receiving, storage, processing and dispatch.
- + Use verification and trend review to prevent recurring food-safety failures.

Industry scenario

A chilled-food distributor receives a customer complaint about temperature abuse. The product crossed receiving, cold storage and delivery, but records use different time formats, one probe is overdue for calibration and the delivery exception was reported only by WhatsApp.

The management-system lens

For each operational risk, ask five questions: What result is required? What could prevent it? What control is proportionate? Who owns the control? What evidence shows it worked?

02 Follow the work, not the paperwork

A practical system follows the actual flow of work. Use the sequence below to identify hand-offs, decision points and evidence rather than creating separate procedures for every department.

STAGE	CONTROL QUESTION
Approved supply	What must be confirmed, controlled, recorded and escalated here?
Receiving	What must be confirmed, controlled, recorded and escalated here?
Storage	What must be confirmed, controlled, recorded and escalated here?
Processing/picking	What must be confirmed, controlled, recorded and escalated here?
Release	What must be confirmed, controlled, recorded and escalated here?
Delivery	What must be confirmed, controlled, recorded and escalated here?
Trace/recall review	What must be confirmed, controlled, recorded and escalated here?

Example risk and evidence map

AREA	POTENTIAL FAILURE	PRACTICAL EVIDENCE
Supply	Material arrives outside specification	Supplier approval, receiving criteria, inspection and disposition
Cold chain	Temperature limit is exceeded without action	Monitoring, alarm, hold decision and documented disposition
Traceability	Lot cannot be traced quickly	Consistent batch records and tested trace/recall exercise
Verification	Control appears complete but equipment is unreliable	Calibration status, verification review and corrective action

03 Facilitated team exercise

Choose one product and trace it backwards from customer delivery to supplier lot. Record every system or paper hand-off, then identify where the trail could break and how to test it.

Use this worksheet

PROCESS STAGE	RISK / FAILURE	CONTROL	OWNER	EVIDENCE

Discussion prompts

- + Which control depends on one person or an informal message?
- + Where could outdated information be used?
- + Which evidence is created naturally through the work?
- + What should trigger an NCR, escalation or management decision?
- + Which control can be simplified without increasing risk?

04 Knowledge check and action plan

#	QUESTION	FACILITATOR ANSWER
1	What should happen when a monitoring limit is exceeded?	Control the product/process, evaluate impact, record disposition and address the cause.
2	Is HACCP identical to ISO 22000?	No. HACCP is a hazard-control method; ISO 22000 adds a full management-system framework.
3	Does this pack replace a site-specific hazard analysis?	No. Competent people must assess the actual product, process and legal requirements.

30-day action plan

ACTION	OWNER	DUE	SUCCESS EVIDENCE

Next step

Use the completed exercise to brief management, focus a gap analysis or define an implementation workshop. LETA can review the result online or on site and help translate it into minimum-effective documentation, internal audit and Automated NCR follow-up.

Contact: sales@letaadvisory.ae | +971 58 596 8708 | letaadvisory.ae